

SUPPORT, ADVOCACY & RESOURCE CENTER

Annual Report

July 1, 2013 - June 30, 2014

Mission

The Support, Advocacy & Resource Center's (SARC) mission is to provide crisis services, support and advocacy to victims, non-offending family members, and others who are impacted by crime. We strive to create and maintain a community without violence through prevention-based education.

Philosophy Statement

SARC views sexual assault as a means of power, control, and manipulation. Crime adversely affects all members of a community, including both adults and children.

SARC supports the rights of crime victims and strives to see these rights upheld. SARC believes that every victim deserves quality information, advocacy, crisis intervention, and treatment. We support the right of a victim to make choices regarding reporting, prosecution, pregnancy, future safety, and other issues raised by the experience. It is our responsibility to provide prevention education in an effort to create a community free of violence.

SARC is committed to serving all individuals, regardless of race, gender, religion, veteran status, age, ethnic background, socio-economic status, sexual orientation, marital status, physical or mental status.

SARC Board of Directors

2013-2014

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2014-2015

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Crisis Program

Advocates in the Crisis Program provide services to victims of all non-domestic violence crimes, their non-offending friends and family, and serve as a resource for community members seeking assistance on crime victimization. SARC's service area includes Benton and Franklin Counties, in Washington State.

SARC provides the following services in the Crisis Program:

Crisis Line: SARC's crisis line is staffed 24 hours a day by trained advocates. Advocates are available to answer questions and provide support. This line also serves as a point of contact for clients who may need immediate emergency assistance.

Legal and Medical Advocacy: SARC's agency staff and trained volunteer advocates respond to hospital calls to provide medical advocacy to victims of crime. We also provide legal advocacy at police interviews and court proceedings. Moral support and information is given to victims, families and friends.

Crisis Intervention: Advocates provide short-term crisis intervention, support, and validation for the client's feelings. We often recommend that clients also seek therapy to assist in the healing process.

Therapy Referrals: Clients receive assistance in the process of finding a counselor who is experienced in the field of sexual abuse. We also provide information regarding payment options such as sliding fee scales, insurance, and crime victim's compensation. In addition, SARC provides financial support to clients who would not otherwise be able to seek professional mental health care.

Library: SARC has an extensive library containing a multitude of resources (including books and videos), which relate to crime victimization. The library is available to all members of the community at no cost.

Volunteer Advocates

SARC relies on volunteer advocates to staff the crisis line and respond to hospital calls when the agency is closed. Without these volunteers, the agency would not be able to provide much needed services 24-hours a day. Each advocate is required to complete 32 hours of training certified through the Washington Coalition of Sexual Assault Programs, in addition to completing 12 hours of on-going training per year. This year SARC offered two 32-hour Core Advocacy Trainings and the following 26 hours of ongoing in-service trainings: Civil and Family Law, South Eastern Center for the Deaf & Hard of Hearing, Kadlec Emergency Room, Salvation Army, Deaf Culture, Ignite Youth Mentoring, Anti-Harassment Orders, Lutheran Community Services, Homicide & Serving Surviving Family Members, Gang Violence, Catholic Child and Family Services, BACA (Bikers Against Child Abuse), Sexualized Behaviors Among Children, Youth Suicide Prevention Program, Human Trafficking, Crisis Response, and Responding to Suicidal Callers.

Collectively our volunteers provided 18,150 hours of on-call availability. A huge THANK YOU!!

Nancy Akridge
Andrea Aldous
Jessica Mazariegos
Kate Woody
Tommie Cuellar
Debbie Rodger
Stina Mason
Sheila Badar
Christine Gillum
Tirsa Butler

Terri Chen
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Beatriz Sandoval
Bernadette Flores
Kerrin Golden
Leslie Koenig
Tammy Jones
Mikell Oxborrow
Tamra Harrison
Yvette Carrasco
Analiese Van den
Dikkenberg

Statistics

New Clients: SARC served 356 **new** clients, provided 913 services and made 279 contacts with other agencies/persons on the clients' behalf during the clients' initial visit. Staff and volunteers answered 590 crisis calls and calls for Information and Referral, 65 of those calls after hours. SARC invested 298 hours of services toward new clients at intake. 73% of new clients were female (the percentage of females served has reduced from last year), and 27% were male, an increase from last year.

Types of Assault:

- 28% Family Molestation
- 21% Date/Acquaintance Rape
- 16% Acquaintance Molestation
- 13% Other/Unknown
- 10% Family Rape
- 3% Adult Survivor
- 3% Marital Rape
- 3% Stranger Rape
- 1% Sexual Exploitation/DMST
- 1% Sexual Harassment
- 1% Stranger Molestation

Age of Clients:

- 15% between 0 and 5 years of age
- 26% between 6 and 11 years of age
- 34% between 12 and 18 years of age
- 25% age 19 and over

Services Provided at Intake:

- 40% Support
- 32% Legal Advocacy
- 26% Medical Advocacy
- 1% Therapy Referral
- 1% Library Resources

Follow Up Services: SARC is committed to providing on-going follow up care for our clients. Advocates maintain contact with clients when that is the wish of the client. Advocates continue to offer support, provide information, and make contacts to other agencies the client may be working with. This past year, SARC provided 7,573 follow up services to clients and made 1,972 contacts with other agencies on their behalf. SARC advocates also made 1,925 attempted contacts with clients or others. 1,586 hours were invested in follow up services and contacts.

Services Provided at Follow Up:

- 56% Support
- 37% Legal Advocacy
- 2% Therapy Referrals
- 4% Medical Advocacy
- 1% Library Resources

Contacts Made by SARC:

- 76% Legal Services
- 9% Other
- 11% Counseling Services
- 1% Child Protective Services
- 3% Medical Services

Crime Victim Service Center

The "Crime Victims Service Center" (CVSC) is a program of the Support, Advocacy & Resource Center, and a part of SARC's Crisis Program. Staff of the CVSC provide the same crisis and advocacy services to victims of all crimes, other than sexual assault and domestic violence; e.g. harassment, elder abuse, homicide, child physical abuse, identity theft, property crimes, robbery, kidnapping and vehicular assault.

Statistics

New Clients: The CVSC served 141 **new** clients this past year. 284 services were provided and 19 contacts made with other agencies/persons on the clients' behalf during the clients' initial visit. Staff and volunteers answered 142 calls for Information and Referral and 101 Crisis Intervention calls. The CVSC invested 105 hours of services toward new clients at intake. 61% of new clients were female, and 39% were male.

Types of Assault:

- 33% Harassment
- 21% Child Physical Abuse
- 20% Assault
- 10% Homicide
- 5% Property Crimes
- 3% Vehicular Assault
- 3% Kidnapping
- 2% Robbery
- 2% Fraud
- 1% Trafficking
- 0% Elder Abuse
- 0% Identity Theft

Age of Clients:

- 8% between 0 and 5 years of age
- 15% between 6 and 11 years of age
- 17% between 12 and 18 years of age
- 60% age 19 and over

Services Provided at Intake:

- 46% Advocacy
- 29% Legal Advocacy
- 13% Crisis Intervention
- 1% Community Responding
- 1% Medical Advocacy
- 10% Other

Follow Up Services: CVSC is committed to providing on-going follow up care for our clients. Advocates maintain contact with clients when that is the wish of the client. Advocates continue to offer support, provide information, and make contacts to other agencies the client may be working with. This past year, CVSC provided 3,582 follow up services to clients and made 609 contacts with other agencies on their behalf. CVSC advocates also made 677 attempted contacts with clients or others. 749 hours were invested in follow up services and contacts.

Services Provided at Follow Up:

- 59% Support/Advocacy
- 25% Legal Advocacy
- 5% Information and Referral
- 3% Crisis Intervention
- 2% Medical Advocacy
- 1% Community Responding
- 5% Other Resources (library, therapy referrals, etc)

Contacts Made by CVSC:

- 65% Legal Services
- 4% Counseling Services
- 4% Medical Services
- 4% CPS
- 23% Other

Summer Camp

Camp SARC is a unique and innovative program that combines the rite-of-passage experience of summer day camp with group psycho-education and support for young victims of abuse. While SARC stands for the Support, Advocacy & Resource Center, during one special week each summer, it stands for ***Strengthening and Revitalizing Children***. Complete with wacky songs, arts and crafts, treats and parachute games, Camp SARC engages kids in healthy and fun activities in an environment that validates and normalizes their experiences.

June 16 – 20, 2014 was the fourth annual Camp SARC and what a success!! Twenty three children participated and the experience far exceeded our expectations. Not only did the little ones self esteem grow, sense of isolation lessen, fear and anxiety reduce, and personal safety skills increase – the staff was rejuvenated and became so much more connected to the children we serve.

The five days were structured around the following group themes with a focus for each day:

Healthy Expressions: Feelings Identification, Affect Regulation, Trigger Identification, Coping Skills, and Resource Development

Healthy Connections: Active Listening and Social Skills, Respecting Others and Body Integrity, Recognizing Unhealthy Relationships, Teamwork and Interpersonal Relationships, and Enhancing Healthy Relationships

Healthy Confidence: External Boundaries, Internal Boundaries, Assertiveness Training, Body Safety, Personal Safety, and Self-Efficacy

Healthy Me: Self-Identity and Exploration, Recognition of Others, Trust and Empathy Building, Trust and Self-Empowerment, and Future Self

We went to the Kennewick Police Department, miniature golf, bowling and the movies!!



Prevention Program

SARC offers prevention based education services throughout Benton/Franklin Counties. Programs are directed toward the prevention of sexual assault and to raise the awareness of sexual violence. All programs are done in an age appropriate manner and are sensitive to the audiences needs. The following core competencies – empathy/feelings, respect for oneself/others, self and community responsibility, boundaries for oneself and others, conflict resolution/problem solving and gender stereotyping are incorporated into all programs. These competencies were selected as they mirror developmental assets that extensive research has shown that youth need to mitigate risk and to thrive. Equipping youth with many developmental assets help them to become caring, responsible adults – which are not people that become sex offenders. In addition to focusing on developing assets, children are equipped with knowledge and tools to help reduce the possibility of sexual victimization. Following are the programs provided:

Body & Boundary Safety

(Preschool Program):

Day 1: Personal Space

Day 2: Happy Bear

Day 3: Sunshine Puppet Show

Safe Bodies, Healthy Minds

(Kindergartern-2nd Grade):

Day 1: Recognizing Feelings and Calming Down
Strong Feelings

Day 2: Respecting Boundaries in Self and Others

Day 3: Sunshine Puppet Theater

Personal Body Safety

3rd and 4th Grade:

Day 1: Respect and Treating Others the Way You
Want to be Treated

Day 2: Learning Assertive Steps

Day 3: Personal Body Safety with a video for
3rd: "The Courage to Tell: Now I Can Tell My
Secret."

Video for 4th: "Dealing with Abuse if it
Happens to You."

5th Grade:

Day 1: Learning Assertive Steps

Day 2: Recognizing Bullying Behavior and the Three
R's of Bullying

Day 3: Personal Body Safety with a video: "Sexual
Abuse; It's not your fault."

Technology Safety:

(To stay current with issues affecting children we have integrated information on healthy and unhealthy habits online, viewing inappropriate content/images, and for the older grades; definition and impact of pornography.)

3rd and 4th Grade Program:

Day 1: Introduction to Internet Safety Using the
NetSmartz Curriculum

Day 2: Understanding Personal Information and
Ways to Remain Private Online

Day 3: How to Recognize and Avoid Cyberbullying

5th Grade Program:

Day 1: Understanding privacy settings and creating
healthy and safe online actions

Day 2: Avoiding online predators

Day 3: Recognizing and avoiding cyberbullying and
being a good bystander

6th Grade Program:

Day 1: Understanding Personal Information and
Privacy Online

Day 2: Avoiding online predators

Day 3: Recognizing and avoiding cyberbullying and
sexting behavior

7th & 8th Grade Program:

Day 1: Understanding Personal Information and
Privacy Online

Day 2: Avoiding Cyberbullying & online predators

Day 3: Avoiding sexting behavior

Harassment and Bullying Prevention

(Targeted towards Middle School):

Day 1: Healthy Relationships and Recognizing
Harassment

Day 2: Sexual Bullying and Harassment

Day 3: Being a Good Bystander to Harassment

Creating Healthy Relationships

(High School Only):

Day 1: Creating Healthy Relationships including
information about human trafficking and the
video from Shared Hope International
"Chosen"

Day 2: Date/Acquaintance Rape Prevention includes
information about the negative effects of
pornography and video clips from the "Fight
the New Drug" campaign against
pornography

Day 3: In Their Shoes Activity and Discussion

Clothesline Project: This project enables men and women who have been victims of any type of assault to express their stories artistically by designing t-shirts. Not only is the expression part of the healing process for them, the final product is also a powerful reminder to the community of assault issues. This year our Clothesline Project included over 40 t-shirts designed by local community members. We displayed our project during Washington State Sexual Assault Awareness Week 2014 at the Keewaydin and Union Branch of the Mid Columbia Libraries in Kennewick, the Connell library, and the Richland library.



Strides of Strength: Strides of Strength is an annual event designed to give members in our community the opportunity to publicly demonstrate their courage and commitment to victims of crime. This was SARC's seventh year organizing the event, held on April 12th and was attended by 127 participants. Bill Copland once again did a great job delivering a thought provoking talk to start us off. Additionally, we had a mother speak about her daughter's abuse prior to the walk which was extremely impactful. SARC staff, community members, volunteer advocates and board members joined in the walk down Columbia Center Blvd. Kennewick Police Department did a wonderful job blocking the cross streets and driving next to us on Columbia Center Blvd with their lights on, in addition to having DARE attend. This year we had the involvement of the Kamiakin High School Drum Line, who led the walk and drew attention to the group. Once again we offered prizes for the largest group, second largest group and then the winner of a raffle. The largest group came from Kennewick High School with a total of 23 and the second largest was the Soroptimists with 22. The finale of the event was the announcement of the YouTube Video Contest. We ran a contest throughout the year to engage the community in creating a short YouTube video about SARC. There were three categories; About SARC, Why SARC is Awesome, and Getting Involved in SARC. Each category had a cash prize and the winners were: Jordan Westphal, Bailey Strope, and Nolan Mot.



STRIDE of STRENGTH



Statistics

SARC provided 1,175 presentations, reaching 32,096 individuals. We also reached an additional 825,044 individuals through an assortment of outreach efforts.

Audience Age:

• Preschool	499
• K – 2 nd grade	6,025
• 3 rd grade – 5 th grade	5,023
• 6 th grade – 8 th grade	13,437
• 9 th grade – 12 th grade	3,734
• Adults	3,338
• Unknown	40

Types of Presentations:

• SARC Services	61
• Body and Boundary Safety	68
• Safe Bodies, Healthy Minds	161
• Personal Body Safety	142
• Technology Safety	213
• Harassment and Bullying Prev	339
• Creating Healthy Relationships	121
• Parent Education	2
• Other	68

Outreach Efforts:

• Community Fairs	4,785
• Newsletter	5,945
• Mailouts	6,804
• Charter Shows	673,200
• Newspaper/Radio	73,250
• Television News	48,000
• Website Hits	13,060



Kids Haven



Kids Haven is a joint effort between SARC and our local city and county governments. It is a program designed to meet the needs of children who have allegedly been physically and/or sexually abused.

The goal of Kids Haven is multi-faceted:

Lessen the trauma to children when they disclose they have been abused: It is difficult for children to discuss the details of their abuse. It can be made even more difficult by going to a police station, courthouse or office that can even intimidate adults. Our facility has been designed in a child friendly manner, in order to help the child feel more comfortable.

When the child is interviewed, detectives, CPS workers and prosecutors have the ability to observe the interview through a one-way mirror. Most interviews are also recorded on DVD, a copy of which is given to the investigating detective before he/she leaves the building. This reduces the need for multiple interviews, and the child does not need to relive the abuse a variety of times to an assortment of people in a multitude of settings.

Holding more offenders accountable: By having neutral, quality interviews conducted by an interviewer who is specifically trained, prosecutors are able to charge and convict a higher number of child abusers. The already small chance that someone may be wrongly charged is also reduced.

Offer comprehensive services to children and their non-offending family members: Child abuse is a horrific crime. Children and their non-offending family members deserve to receive services to assist them in the healing process. SARC offers support and advocacy and explains the many services we provide. Therapy referrals are also provided. SARC has on-site counseling available, as well as grant funds for counseling for families with limited resources.

Structure

The Benton County Prosecuting Attorney's Office is responsible for the employment and supervision of the Child Interviewer and the financial administration related to this function. SARC is responsible for the employment and supervision of the advocates, and the financial administration related to these positions.

Funding

Our local city and county governments provide funding for the Child Interviewer and related expenses. The advocate positions and related expenses are funded through private grants, fundraising, state funds and United Way. The facility is a joint effort between SARC, local city and county governments, private grants and community donations.

Statistics

Interviews were conducted for 272 children in Benton and Franklin Counties:

Gender:

- 72% Female
- 28% Male

Ages:

- 0 – 5 years of age – 25%
- 6 – 11 years of age – 47%
- 12 – 18 years of age – 28%
- Over 19 – 0%

Type of Abuse:

- Sexual abuse – 84%
- Physical abuse – 8%
- Witness to violence – 6%
- Other – 2%



Outcomes

We have observed a variety of outcomes as a result of this program:

- Families do not have to wait as long to have their children interviewed.
 - Charging decisions are made quicker.
 - More offenders are being held accountable.
 - Children are being connected to counseling services much earlier.
 - Children are not re-traumatized through the interview process.
 - Non-offending family members are provided the support services they need.
-

Funding

SARC receives funding through the Office of Crime Victims Advocacy, United Way, community donations, program fees, private grants and fundraising events. Below are individual and organization donors. All of this amazing generosity is greatly appreciated.

Donors

CH2MHill Plateau Remediation	Michael Armstrong	Kevin Widener	Walter & Judy Massengale
Duane Moe	Michelle Calvert	Barbara Wolski	Commercial Janitorial, Inc.
Brian Jenner	Tony Campbell	Jennifer Sifuentes	Lucky Bridge Casino
Kristin Jarman	Elizabeth Dickinson	Cynthia Bounds	Non Monetary Donations:
Joseph & B. Jane Roop	William Eaton	Peter & Kathy Kalunian	Richland Church of Christ Sewing Sisters
Soroptimist Mid Columbia	JoDee Garretson	Laura & Robert Ogata	Badger Mountain Elementary
Terry Eagy	Carl Golightly	Sondra Dixon	Students & PTO
Philip McGuinness	Michael Heagney	Mark Putnum	Faith Assembly-Simple Justice
Joyce Henton	Michelle Hohenberg	Julie Long	Kathy Meline
Tomas Moak	Tess Klatt	Jack Kalia	Project Linus
David & Pauline Brantingham	Scott Lehrman	Kathy Detienne	Arturo Tejada
Richland Rotary	Alana Lindsey	Shirley Miller	Rick Marquette
Donna Rasmussen-Pinochle Group	Brenda Magill-Cook	K.E. Deaton	Roger McDowell
Bev Karns	Cynthia Milton	Diana Williams	Pasco Chamber of Commerce
Sharon Grant	Heather Moorman	Theresa & Andrew Howell	Whitney Sexsmith
Shannon Shadwick	Paula Mottice	Joseph & Susan Burrowes	Tami Dress
Mid-Columbia VW Club	Richard Mottice	Thomas & Kari Skinner	The Douglas Family
Larry Stephenson	Dean Murstig	Carl & Debbie Hanson	Angela Wolski-Escobar
Lura Powell	Jennifer Ovink	William & Kimberly Spencer	Katy Moore
Lifetime Dental	Cerise Peck	Mark Skiffington	
Soroptimist of Pasco-Kennewick	Brandi Ralston	Adrienne Farabee	
Tri Cities Sunrise Rotary	Deborah Romine	Lisa Lang	
Parish of the Holy Spirit	Janet Seely	Carole & Richard Siefken	
Tri-Cities Exchange Club	John Thomas	Jill & Scott Crawford	
Columbia Center Rotary	Kraig Wendt	Scott & Connie Souza	
Emma Adams	Staci West	Megan Killgore	

10th Annual Pancake Breakfast to Benefit Kids Haven and the Safe Harbor Support Center

Thank you to all the community members who came to the breakfast and showed their support.

Total amount raised: \$5,766



Sponsors

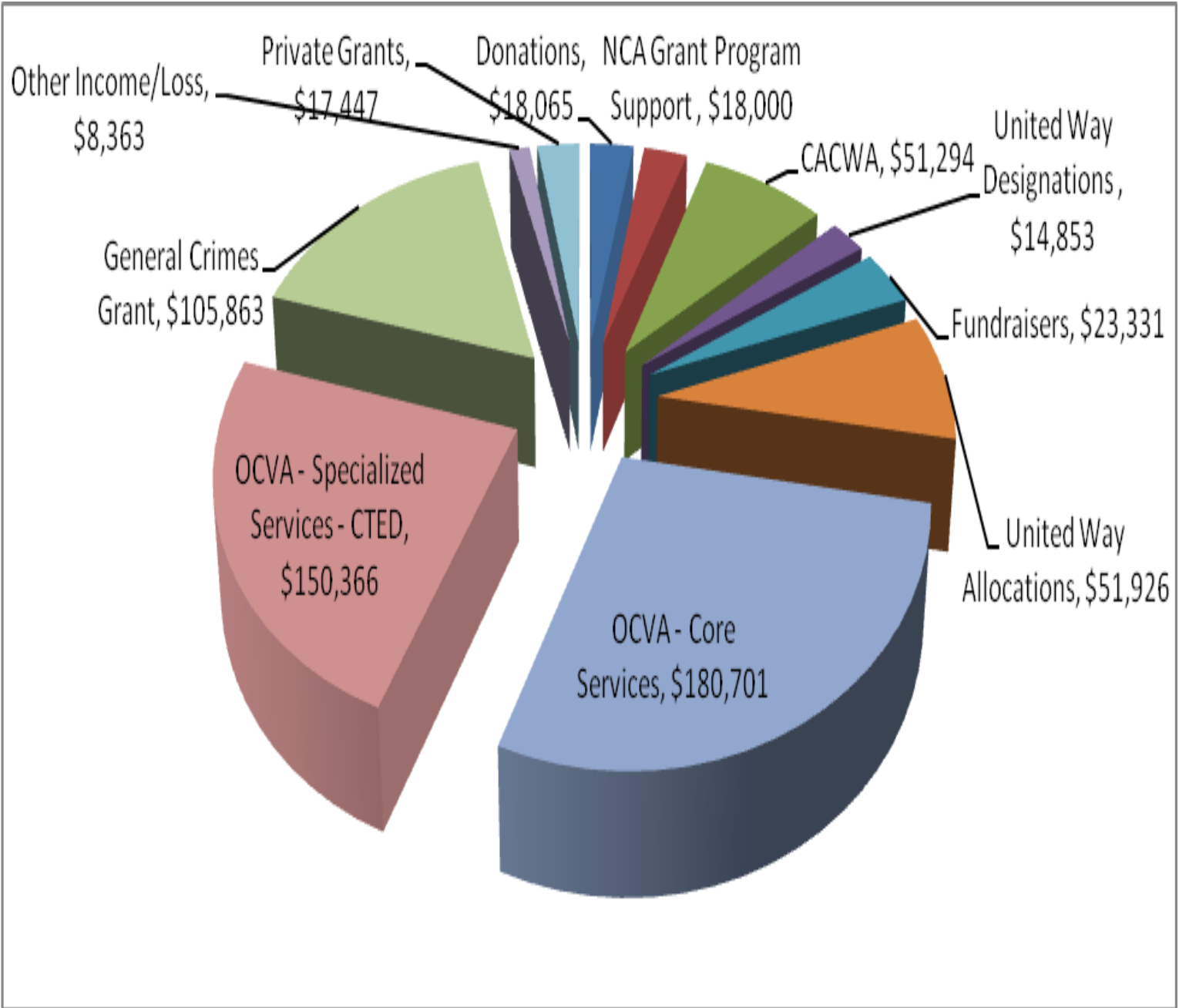


Benton/Franklin Mounted Sheriff's Posse, Henry's Restaurant, Bennett Rentals, John & Jan Hansens, Frank & Mary Lamb, Tri-City Sign and Barricade, Windermere Tri-Cities, Red Door Party Rentals

Pancake Chefs

Andy Miller - Benton County Prosecutor, Leo Bowman – Former Benton County Commissioner, Steve Keane - Benton County Sheriff, Jerome Delvin – Benton County Commissioner, Ken Hohenberg – Kennewick Chief of Police, Chris Skinner – Richland Chief of Police, John Hansens - Coroner

Revenue

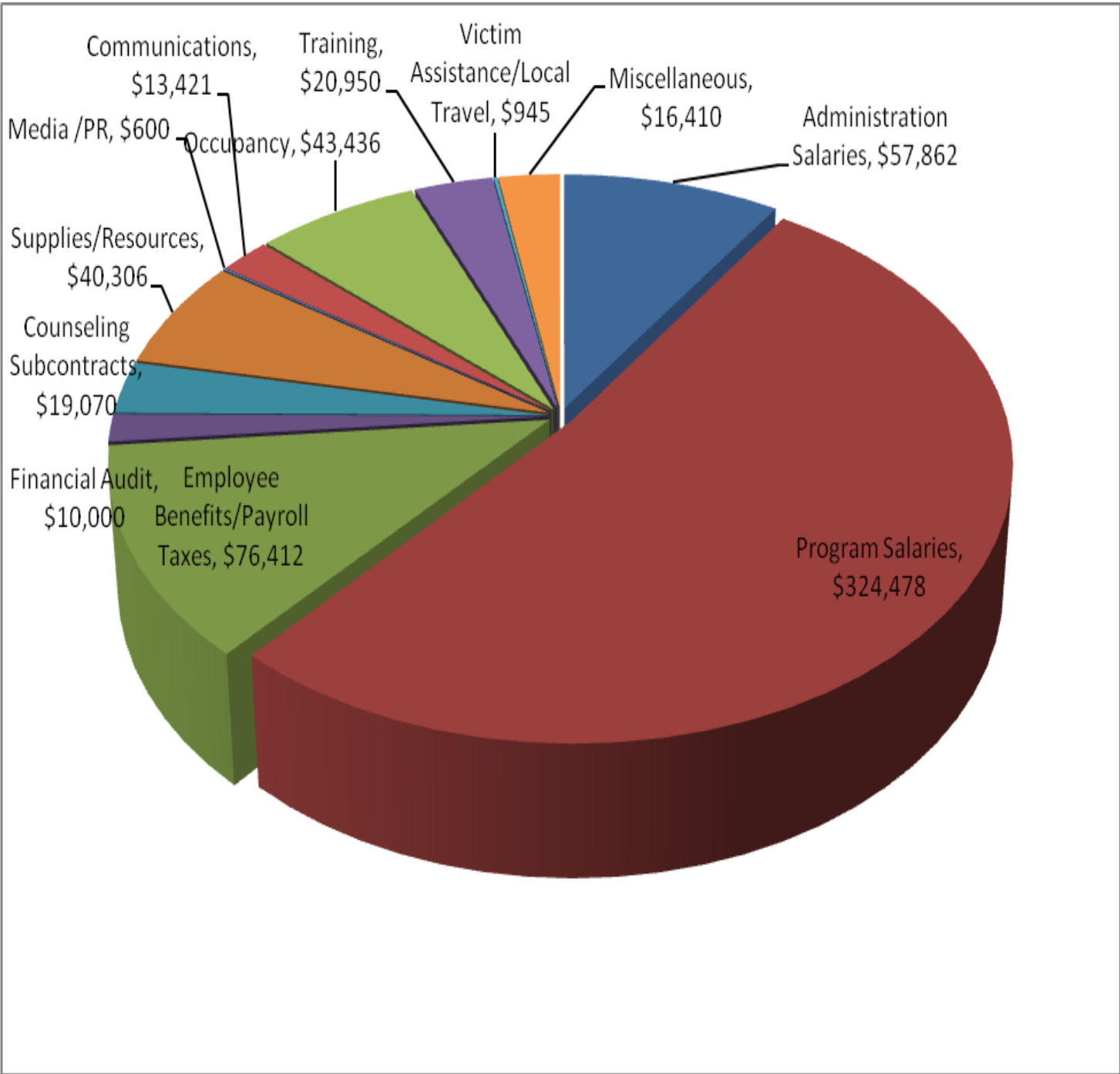


*OCVA – Office of Crime Victims Advocacy

*NCA – National Children’s Alliance

*CACWA – Children’s Advocacy Centers of Washington

Expenses





Benefit Auction

The Support, Advocacy & Resource Center (SARC) raised over \$22,000 through our 14th annual Kids Haven Benefit Auction and Cinco de Mayo Celebration Dinner. All proceeds will be used to provide counseling and advocacy to victims of child abuse. Last year **307** children received these much needed services. SARC/Kids Haven would like to thank the following individuals and businesses for their help in making our on-line auction and celebration dinner a success.

We are especially grateful to Umpqua (Sterling) Bank and Tri-Cities Exchange Club for generously being our “Diamond” Sponsors, to Columbia Valley Daybreak Rotary for their “Platinum Plus” Sponsorship, and to the Tri City Herald for donating ad space to thank all of our supporters. Together we are making a difference in the lives of children.

Sponsors

Umpqua/Sterling Bank, Rick & Cindy Rochleau, Tri-Cities Exchange Club, Columbia Valley Daybreak Rotary, Kadlec, CH2MHill, Lydig Construction, Inc., Dr. Frances Dernbach, and Marilyn Heasley

Individual Donors

Carol Harting, Denise Martin, Duane Moe, Emmy Saucedo, Frank & Mary Lamb, Marjie Warden, Mike & Anna Hahn, Renee Blackman, Rick & JoDee Garretson, Brandi Ralston, Suzi Vitulli, Mitzi Veng, Barbara Wolski, Danielle Brown, Lorraine Marie, Russ Brown, Don & Mary Morin, Emily Richman, Rachel Ivey, Dave Sanford, Seth Dawson, Heather Ybarra, Kymberly Hansen, Sharon Gilbert, SARC Board of Directors: Cindy Rochleau, Kevin Hartze, Craig Littrell, Marilyn Heasley, Josh Bunten, Ernie Flowers, Jim Raymond, Janice Roach, Leslie Sievers

Local Donors

Anthony’s Restaurants, Archibald Motors & Elite Auto Detailing, Benton County Prosecutor’s Office, Benton Franklin County Fair & Rodeo, Canyon Lakes Golf Course, Chandler Reach Vineyards, Chinese Gardens, Columbia Basin Pediatric Dentistry, Columbia Park Golf Course, ConAgra/Lamb Weston, Dutch Bros. Coffee, Fairfield Inn & Suites, Fred Meyer-Kennewick, Golf Universe, Hampton Inn Richland, Holiday Inn Express & Suites, Hole in the Wall, Ivar’s, Kennewick Police Department, Kestrel Vintners, Li’l Firehouse Coffee, Lucky Flowers, McDonalds, Meadow Springs Golf Course, Mills Music, Pendleton Round-up Association, Personal Touch Cleaning, Inc., Ranch & Home, Red Lion Hotels, Red Lobster, Rollarena, Seattle Seahawks, Sight & Sound Services, Soroptimist International-Three Rivers, Tagaris Winery Inc., Terra Blanca Winery, The Capitol Theatre, Treetop, Touch Wellness Center, Tri-Cities Exchange Club, Tri-City Americans, Tri-City Dust Devils, Tri City Herald, Twig’s, Walker’s Furniture, WSU Athletics, White Pass Co., Wildhorse Resort & Casino, Wing Stop, YADA Salon, You & I Framing & Gallery

Staff

JoDee Garretson, Executive Director
Renee Blackman, Program Director
Denise Martin, Prevention Specialist
Rosanna Herrera, Sexual Assault Advocate
Brandi Ralston, Sexual Assault Advocate

Mitzi Veng, Office Administrator
Norma Torres, Crime Victim Advocate
Krystalina Sanchez, Program Assistant
Lindsay Gladstone, Prevention Specialist

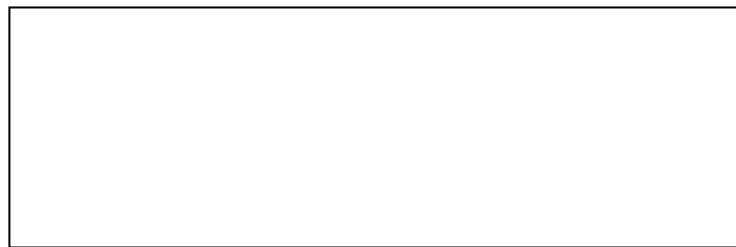
Support, Advocacy & Resource Center
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(509) 374-5391

www.supportadvocacyresourcecenter.org www.crimevictimservicecenter.org

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